Webmap Troubleshooting - couple of things to check for

1. You need to be using Internet Explorer to view webmap. If you are using **Internet Explorer 10** you will need to turn on compatibility view by going to Tools and putting a check mark to the left of Compatibility View.

2. Did you download SVG Viewer when it prompted? Try using this link to download latest version: http://download.adobe.com/pub/adobe/magic/svgviewer/win/3.x/3.03/en/SVGView.exe

(You will need administrative rights to your computer to do this)

3. Did you try adding https://webmap.county.wetaskiwin.ab.ca/ to trusted sites and disabling Protected Mode?

Go to bottom of your screen and double click Internet. This will take you to the Security area. Click on trusted sites, then click sites button. Then click Add.

Uncheck Enable Protected Mode as well. Once you do this exit Internet Explorer and re-enter again.

Internet Options
General Security Privacy Content Connections Programs Advanced
Internet Local intranet Trusted sites Restricted sites
Internet Stes This zone is for Internet websites, except those listed in trusted and restricted zones. Stes
Security level for this zone Allowed levels for this zone: Medium to High - - Medium-high - Appropriate for most websites - - Prompts before downloading potentially unsafe content - Unsigned ActiveX controls will not be downloaded
Enable Protected Mode (requires restarting Internet Explorer) Custom level Default level Reset all zones to default level
OK Cancel Apply

4. Make sure Pop ups are allowed for https://webmap.county.wetaskiwin.ab.ca/ by going to Tools, Pop-up Blocker, Turn off Pop-up Blocker

